

# **Booking Conditions**

# Deposit

We take the first night's stay as a deposit to secure your room. This is non refundable. We can take your deposit by telephone or e-mail, cheques are to be made payable to Norbury House.

## Payment for your stay

We are happy to accept major credit and debit cards, we are also happy to accept cheques with a valid bank card providing the amount is within the card's limit or cash. All accounts are to be settled on or before departure.

Please note no reduction will be made for early departure or temporary absence.

#### **Booking Conditions**

When you are book, you are entering into a legally binding contract.

Cancellation notice of 2 days is required prior to check-in date. Late cancellations or no show will be charged at 100% of the total booking value.

#### Arriva

We are available to welcome you from 4 pm on arrival day but please advise us if your arrival is expected to be later than 8pm. Once registered you are free to come and go as you please.

### Departure

Guests are requested to vacate their rooms by 10.30am on the day of departure. Please hand your keys to us before you leave.

## Smoking

We respectfully request that there is no smoking in the house. There are comfortable benches outside and we do lend out umbrellas when drizzling!